

Lugano, 3rd February 2016

ETIHAD REGIONAL HAS EXTENDED “TIC-TOC”, FOCUSING ON PUNCTUALITY ON ALL ITS ANNUAL FLIGHTS

All Etihad Regional guests on the airline’s annual routes now benefit from “Tic-Toc”, the company’s punctuality commitment on its Geneva-Lugano, Geneva-Zurich, Geneva-Florence and Geneva-Venice routes. For delays over 30 minutes at arrival, the “Tic-Toc” service offers 50% off the next flight operated by Darwin Airline.

On October 8th 2015, Etihad Regional introduced “Tic-Toc”, testing its on-time reliability service on its Lugano-Geneva route.

It now has extended its promise of on-time performance to all guests, applying the “Tic-Toc” punctuality service on its annual network as well. The Swiss airline based in Ticino has been heavily committed to achieving on-time reliability, pivotal to all business clients that often fly its business routes daily.

Maurizio Merlo, Chief Executive Officer of Etihad Regional confirmed that: “In order to ensure a more reliable and pleasant journey, we continue to enhance our offer to our valuable guests. We strongly believe that our promise of quality service and reliability applies to all our annual network: we arrive on-time in Geneva, Zurich, Lugano, Venice and Florence or we offer a 50% discount on your next flight.”

The Tic-Toc service is valid exclusively on all annual flights (Geneva-Lugano, Geneva-Zurich, Geneva-Venice, Geneva-Florence and vice versa). The delay must be caused by the airline will be measured at the time of touch-down at final destination. The discount on the next flight is set at 50% and will be provided upon request only to eligible passengers via mail after the delay occurred. Discount is applicable on all flights operated by Darwin Airline and reserved via website www.etihadregional.com. Discount is not applicable on taxes and charges. Restrictions may apply.

For more information and the full terms and conditions, visit:
www.etihadregional.com/en-us/our-offers/tictoc/



Operated by Darwin Airline

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About Etihad Regional, operated by Darwin Airline

Etihad Regional is the new European brand operated by Switzerland's leading regional carrier, Darwin Airline, founded in 2003. Etihad Regional, a full service airline, currently operates with a fleet of seven 50-seat Saab 2000 turboprop aircraft and four 68-seat ATR 72-500s, serving several destinations in four European countries: Switzerland, France, Italy, and Spain.

Besides serving a range of key secondary cities in Europe, Etihad Regional also offers international destinations around the world through its 33.3 per cent shareholding equity and codeshare partner, Etihad Airways.

Through this partnership, all Etihad Guest, MilleMiglia, topbonus and JetPrivilege members can earn and redeem miles on all eligible Etihad Regional flights.

The airline's head office is located in Lugano with major operational hub in Geneva.

For more information, please visit www.etihadregional.com.

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